

**UNIVERSITY OF KWAZULU-NATAL
SCHOOL OF AGRICULTURAL SCIENCES AND AGRIBUSINESS
DISCIPLINE OF DIETETICS AND HUMAN NUTRITION
EXAMINATION: NOVEMBER 2011
SUBJECT, COURSE AND CODE: FSMT 333 – P2 –
MANAGEMENT THEORY AND PRACTICE.**

DURATION : 3 HOURS

TOTAL MARKS: 100

**Internal Examiner: Dr W.H. Raubenheimer
External Examiner: Ms N Solomons**

NOTE: THIS PAPER CONSISTS OF TWO (2) PAGES; PLEASE ENSURE THAT YOU HAVE BOTH OF THEM.

INSTRUCTIONS:

- 1. THIS EXAMINATION PAPER CONSISTS OF SIX QUESTIONS.**
- 2. YOU MUST ANSWER FOUR (4) QUESTIONS ONLY.**
- 3. MAKE SURE THAT YOUR STUDENT NUMBER APPEARS ON EVERY ANSWER BOOK THAT YOU HAND IN.**
- 4. PLEASE WRITE LEGIBLY AND ANSWER ALL QUESTIONS IN INK. ANSWERS WRITTEN IN PENCIL WILL NOT BE MARKED**

CHOOSE FOUR (4) OUT OF THE FOLLOWING SIX QUESTIONS:

QUESTION 1

How would you describe the supervisory role of a manager? What are the three phases of problem solving? Describe what happens in each phase.

25 marks

QUESTION 2

What are the main issues to consider when putting together an organisation structure? Include in your discussion the following: the systems view and considerations, contingency theory, mechanistic/organic structures, other issues and challenges.

25 marks

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QUESTION 3

What is involved in job design? Discuss the important issues and major approaches to job design.

25 marks

QUESTION 4

What is the difference between performance appraisal and performance feedback and how are they linked to performance management? Who should do the performance ratings and how often should they be done?

25 marks

QUESTION 5

The fifth and final phase of the strategy making and strategy executing process is characterized as: "Evaluating Performance and Initiating Corrective Adjustments". What takes place during this phase and why does: "Good Strategy + Good Strategy Execution = Good Management"?

25 marks

QUESTION 6

Compare and contrast the ethical characteristics of the following types of managers:

- (i) moral manager, (ii) immoral manager, (iii) intentionally amoral manager and
- (iv) unintentionally amoral manager.

25 marks